

Out-of-Network Claim Form (OON)



You only need to complete this form if, at the time of service, the provider did NOT participate in the CEC network.

HOW TO FILE AN OUT-OF-NETWORK CLAIM

- Complete all applicable fields on this form. Missing information may delay processing and reimbursement.
- Submit one claim form for each patient to CEC within 180 days of the date of service.
- Please submit a copy of your itemized receipt for each service or product included on this claim form.
- This form must be signed by the patient or his/her authorized representative.
- You have a choice of three options for submitting the completed form:

eFAX
1(704)413-7098

MAIL
CEC
Attn: Out-of-Network Claims
2359 Perimeter Pointe Parkway, Suite 150
Charlotte, NC 28208

EMAIL
OON@cecvision.com

PATIENT INFORMATION — Details of the person who received the service

Patient First and Last Name: _____ Patient Date of Birth: _____
 Patients Relationship to Employee: Self Dependent Member ID#: _____

PRIMARY MEMBER INFORMATION — Employee

Employee First and Last Name: _____ Date of Birth: _____
 Employer Name: _____ Member ID#: _____

CONTACT AND MAILING INFORMATION — Where the reimbursement check should be mailed

Employee Mailing Address: _____
 Email Address: _____ Phone #: _____

REQUEST FOR REIMBURSEMENT — PLEASE CHECK ALL THAT APPLY

Date of service(mm/dd/year): _____ Date of service (mm/dd/year): _____
 Eye/Vision Exam . . . Amount Paid: \$ _____ Contact Lens Fit/Evaluation . . . Amount Paid: \$ _____

COMPLETE BELOW FOR GLASSES

Date of service(mm/dd/year): _____
 Frames for glasses . . . Amount Paid: \$ _____
 Lenses for glasses . . . Amount Paid: \$ _____

LENS TYPE (check only one)

Single Vision Bifocal Trifocal Progressive

COMPLETE BELOW FOR CONTACTS

Date of service(mm/dd/year): _____
 Contact Lenses . . . Amount Paid: \$ _____

IMPORTANT: Reimbursements are processed within 60 days from the date we receive your Out-of-Network claim form. For questions about your Out-of-Network reimbursement, please call 1-888-254-4290 (Option 2 and then Option 4).

PROVIDER OR OPTICAL INFORMATION

Name of Provider/Optical: _____ Phone # of Provider/Optical: _____
 Address of Provider/Optical: _____

Patient's or Authorized Person's Signature: By signing below, I authorize the release of any medical or other information necessary to process this claim.

Signature _____ Date _____